



## **Coronavirus safety update**

Our number one commitment remains the safety and welfare of our guests and team members, and the team has been working hard behind the scenes to ensure our venue is able to operate as safely as possible upon your visit.

What we're doing to take care of you:

- Increased cleaning regime in both the lobby and bar
- Table service only
- Facemasks worn by all team members
- Hand sanitizer stations available in both the lobby and bar
- Restricted capacity with social distancing measures in place with screens installed where possible
- Only one household allowed in the lift at any time
- QR coded menu
- Cashless and deposits in place pre-arrival to encourage contactless payment
- Track and trace procedure in place upon booking
- Team members to wash or sanitise hands after every interaction

What we're asking from you in return:

- Remain seated whenever possible
- Respect the current physical distancing and personal hygiene requirements
- Please stay away if you have any COVID-19 symptoms and let us know in advance of your booking or a cancellation so we can free up the slot for someone else
- Follow NHS Track and Trace requirements

If you have any additional queries, please don't hesitate to contact us on 0161 870 1600 or email [cloud23.manchester@hilton.com](mailto:cloud23.manchester@hilton.com)